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2.5.05 Contact Chart

The contact chart generates contact lists and action lists based on the data of the contact system. For example, all actions of an employee, actions for a customer or all open actions can be listed here.

Tip: For more on this subject see chapter [3.12.05 Contact Chart](#).

The form consists of the following elements:

1. Name

Generate chart

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InputData Parameters Format Results

1. Name: *If you would like to save a chart please enter a description*

Name: 1

Description: Contact chart

Chart: Contact chart

Report Selection:

2. Input data: *To gather all the documents relevant for the chart please use the search engine (if need be repeatedly)*

Search: AllClosedActions

Search word: Category:

- **Name:** In this field the name of the chart is defined, if this should be saved (for example, for time services or for administrating the chart results).
- **Description:** In this field the description of the chart is defined, if this should be saved.
- **Chart:** The evaluation block contains the contact chart.

2. Input Data

- **Search:** It is possible to search for data for the chart with this selection box. This search entry must relate to the supported catagories.
- **Search Machine: Search Word and Category:** This element is used to filter the selected data from the categories. Only the document type contact person, contact, employee and project is available for selection. How to operate the search machine is described in chapter 3.2.2.3 and can be performed, if necessary, a multiple amount of times.
- **Input Data:** Under this field, the selected selection criteria for the chart are listed. This input data can derive from the „professional search“(Profisuche), the standard search machine or the personal clipboard.

3. Main Parameters

Input data

No entries

3. Main parameters: *Please select parameters:*

Chart period Last week

Start 20.08.2009

End 26.08.2009

- **Chart Period:** This drop-down box refers to the chart's time span (elements start and end) and allows a parameterised definition of the time span for the time services. This selection (current week, current month, ..., next week, last week, ...) can be also used to simplify the manual definition of start and end.
- **Start and End:** In this field a time interval can be entered as selection criteria to limit the given period for the chart.

4. Further Criteria

Contact chart 1 Contact chart

Generate chart

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4. Further criteria: *Please enter further criteria here and select one of the charts in menu on top (right)*

Category customer

Branch

Period

Action

Checked

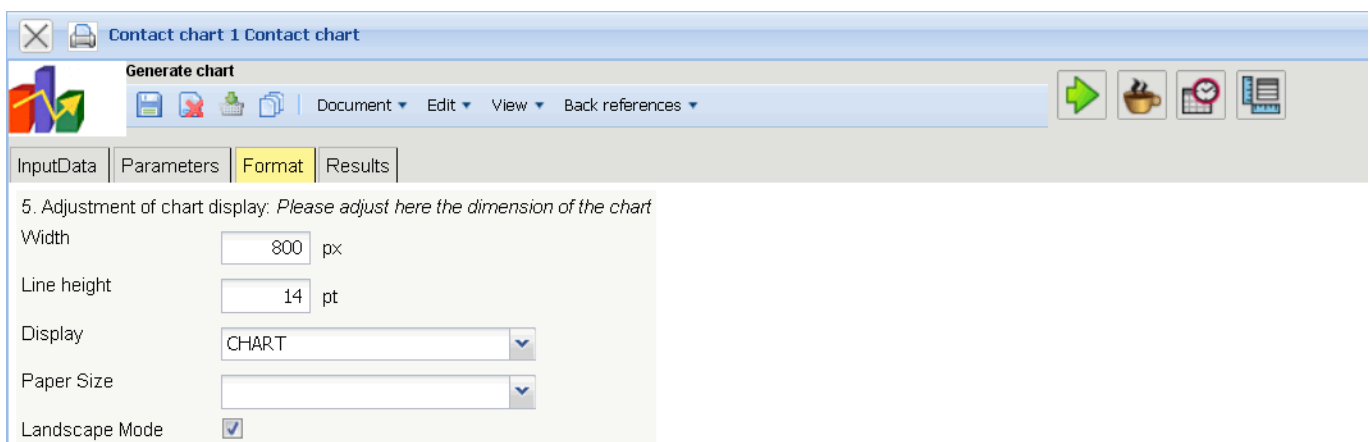
Potential

Reference

- **Category customer :** Categories can be selected as selection criteria with this selection list. These categories refer to the category of the contact (customer, prospective customer, ...) and limit the selection.

- **Branch:** Branches can be selected as selection criteria with this selection list. These categories refer to the branches of the contact and limit the selection.
- **Action:** Actions can be selected as selection criteria with this selection list.
- **Checked:** Checked can be selected as selection criteria with this selection list through the document type action. For example, all not completed tasks can be searched for.
- **Potential:** Potential can be selected as selection criteria with this selection list. These categories refer to the potential of the contact (for example A-, B- or C-Contact) and limit the selection.
- **Reference:** References can be selected as selection criteria with this selection list. These categories refer to the category of the contact and limit the selection.

5. Adjustment of Chart Display



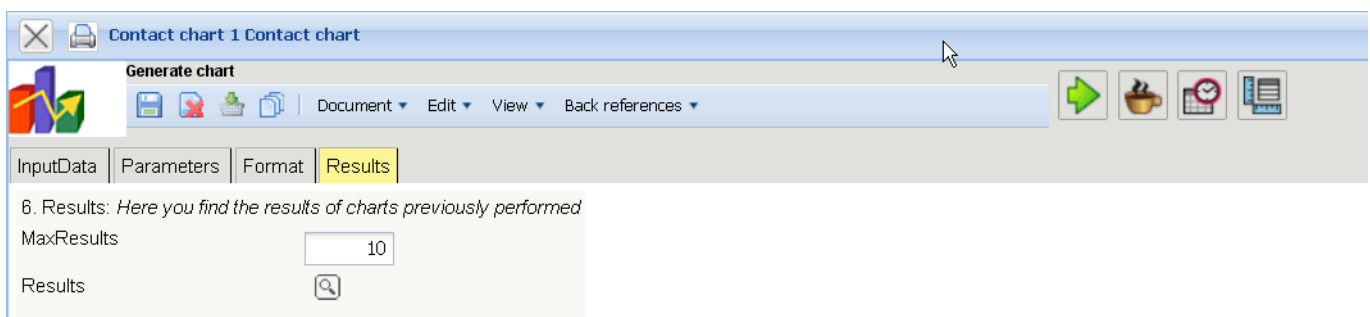
The screenshot shows a software window titled "Contact chart 1 Contact chart". Below the title bar is a menu bar with "Generate chart" and a toolbar with icons for save, print, undo, redo, and a green arrow. Below the menu bar are tabs: "InputData", "Parameters", "Format" (selected), and "Results". The "Format" tab contains the following settings:

- Width: 800 px
- Line height: 14 pt
- Display: CHART (dropdown menu)
- Paper Size: (empty dropdown menu)
- Landscape Mode: ☒

Below the settings, there is a text label: "5. Adjustment of chart display: Please adjust here the dimension of the chart".

- **Width:** The width in pixel (px) is determined for the graphical chart in this field.
- **Line Height:** The size of the font in points (pt) is determined for the graphical chart in this field.
- **Display:** The generated chart can be generated in various formats with this selection. HTML (standard setting), CSV, XLS (MS Excel), PDF, RTF (text processing) are supported.

6. Results



The screenshot shows the same software window, but now the "Results" tab is selected. The "Results" tab contains the following settings:

- MaxResults: 10
- Results: (magnifying glass icon)

Below the settings, there is a text label: "6. Results: Here you find the results of charts previously performed".

The results of the already processed chart are found in this tab.

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